



Family Support Service *by* SCTSP

Annual Report 2020 - 2021



This year marks the organisation's 30th year of service to children and families.

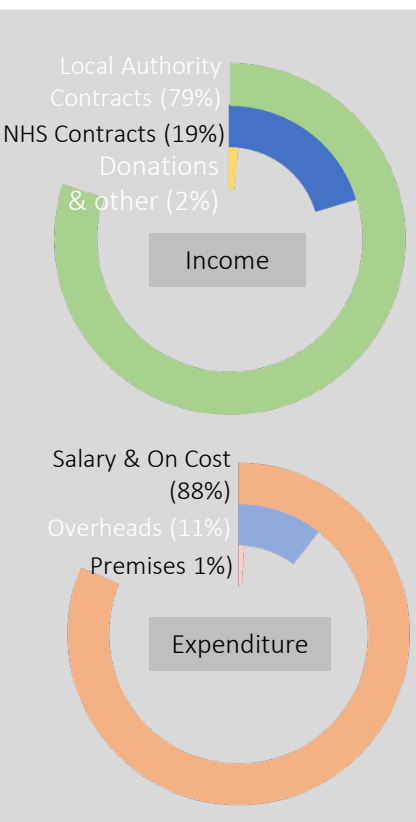
We have been supporting families to improve their quality of life.

Our aim is to increase the strength and resilience of families and empower families/children to reach their full potential.

During this year, our

service has faced some constraints in terms of direct service delivery such as health promotion, face to face and home visits. We would like to assure you that as soon as we are able to do so we will resume normal service. We hope the changes didn't affect your experience and quality of our interventions.

Finances



Sickle Cell and Thalassemia Support

Across Wolverhampton and Walsall, a total of 628 individuals received counselling via the Antenatal and Neonatal screening programmes.

During the period of April 2020 to March 2021, we received and processed 391 unusual blood results (these are individuals that have been tested and identified as potentially being affected or a carrier of a haemoglobinopathy) for us to consider action.

No. of Sickle Cell & Thalassemia Clients

123 Adults

182 Children

Areas of Support

Wolverhampton

Walsall

Dudley

Family Support

Due to the pandemic, the Family Support Service moved quickly and effectively to continue working and supporting our families via an online and virtual offer.

During this year we have received 500 referrals. During our intervention we help families with a range of issues such as family routine, boundaries & behaviours, education & learning, parent's progress to work and meeting emotional needs among a few others.

No. of Families Supported 2020-2021	
Cannock	180
Lichfield	113
South Staffs	124
Stafford	83

Types of support available:

- Health/Social
- Behaviour/boundaries
- School/education
- Housing
- Financial/welfare
- Anti social behaviour
- Positive parenting/behaviour management
- Working with parents / partners

Staffing

This year, our team has increased to 26 members of staff.

Testimonials

"Thank you so much for all your help in getting us this far. Lee and I are truly grateful for all your time and help with George's school and the referral"

"You have the most amazing job and bring stories to life!! My boys loved sharing story time with you"

"You've done a fantastic job given the difficulty of being online as opposed to face to face"

"Mom has embraced all the changes with enthusiasm and appears to be much happier in herself"

"I attended all those groups and gained so much from them. Wyatt's behaviour is so much better too. Thank you so much for all your help"

